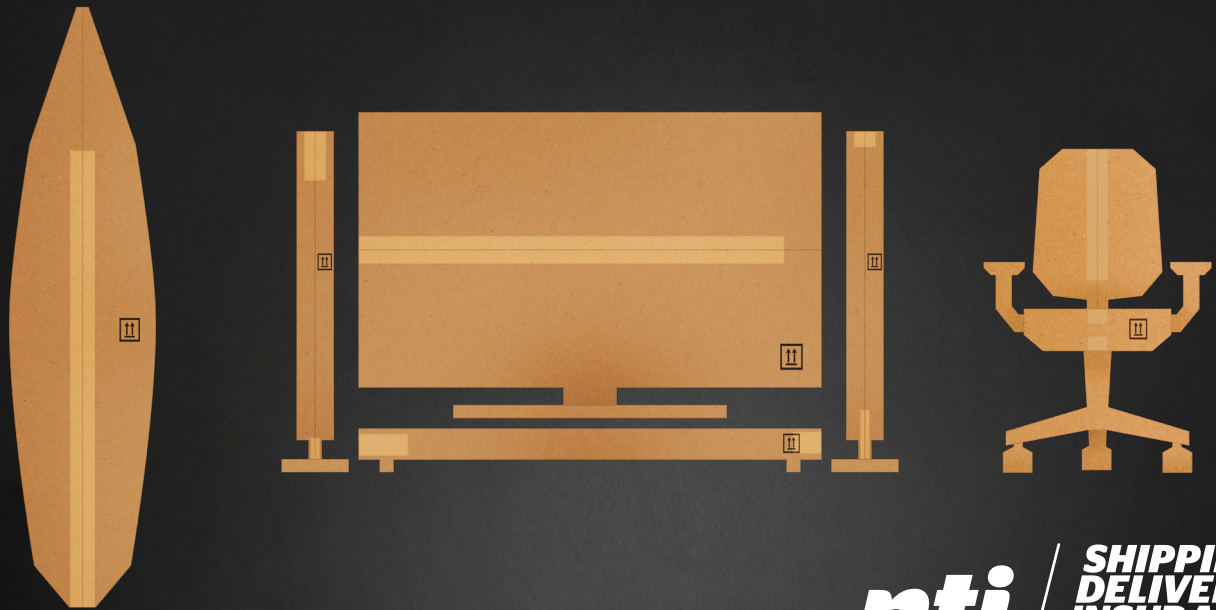


KEY FACT SHEET



Why Shipping & Delivery Insurance?

Many people who supply, purchase or send goods on single shipments are unaware of gaps. So they:

- Assume the carrier or freight provider will cover loss or damage – *often, standard trading terms exclude any liability or may offer only limited cover. Either way, the customer has no control over the process.*
- Assume credit card purchase protection covers delivery – *but most only cover items when you take possession, not while in transit.*

That's why NTI's Shipping & Delivery Insurance was developed. To service:



- Business to Customer (B2C) - *online sales and deliveries*
- Business to Business (B2B) - *e.g. wholesalers, equipment, stock movements between locations*
- Customer to Customer (C2C) - *Gumtree and other purchases, single item moves*

It provides:



Accidental damage inland single transit cover - for both new and used goods being professionally carried within Australia

- ✓ Accidental damage, including theft & delivery
- ✓ Accidental loss or damage. Not limited to defined events.
- ✓ No reliance on another party's warranty program, insurance or goodwill – customers protect their interests and have control over the process
- ✓ Covers goods up to \$50,000
- ✓ Invoice settlement on sales and purchases

Backed by NTI - Australia's award-winning claims team

Multiple ways to access



- ✓ Web: nti.com.au/shipping-delivery-insurance/claims
- ✓ Text: 0408 189 146
- ✓ Email: cargoclaims@nti.com.au
- ✓ Ph: 02 8227 7785 - 9am-4pm, Mon-Fri EST



Shipping & Delivery Insurance

Simplified Commodity List:

TARGETED COMMODITIES

Wholesale, Retail & General	Plant, Machinery, Parts & Accessories	Cars, Bikes, Caravans, Boats & Vehicles	Food & Beverages (non-temp controlled)	Agricultural/ Mining Materials
<p>Including:</p> <ul style="list-style-type: none"> ✓ General containerised / non-containerised cargo ✓ Hardware & building products/materials, buildings/sheds/ garages (flat pack) ✓ Clothing, footwear, cosmetics, fabrics & textiles, homewares, furniture (flat pack & assembled), musical instruments ✓ Medical & vet supplies (non temp controlled) ✓ Electronics, computers, software/hardware, white goods 	<p>Including:</p> <ul style="list-style-type: none"> ✓ Earthmoving/ agricultural equipment, machinery (mobile & static) ✓ Vehicle, machinery, mechanical engines, spare parts, moulds, dies, patterns, generators, pumps, conveyors, materials ✓ Audio visual, computer equipment, hardware, software 	<p>Including:</p> <ul style="list-style-type: none"> ✓ Vehicles like utes, vans, trucks, trailers, campers, scooters, buggy's, go karts, jetski's, boats (max 6m) 	<p>Including:</p> <ul style="list-style-type: none"> ✓ Non temperature controlled foodstuffs, fruit & veg, wine, beer, alcoholic spirits 	<p>Including:</p> <ul style="list-style-type: none"> ✓ Fertiliser, grains, legumes, pulses, hay, fodder, copra, hides, skins ✓ Minerals, ore, concentrates, oils, fats, tallow, wax, wool, natural fibres
Max. insurable value: \$50,000 per shipment				

WE DO NOT COVER/INSURE:

<ul style="list-style-type: none"> ✗ Refrigerated or temperature sensitive/controlled goods including: frozen and/or chilled meat, seafood or foodstuffs, pharmaceuticals, medicines, vaccines, veterinary products ✗ Livestock or live animals, including domestics pets, bloodstock, stud stock ✗ Live plants, flowers ✗ Fragile goods including: stone slabs/benchtops; glass panels/panes/plates, scientific/lab/medical instruments; ✗ Audio/visual recordings ✗ Works of art, paintings, antiques ✗ Precious metals and stones, jewellery & watches, collections, money (which means any coin or banknote), bullion, cheques, credit or other card sales vouchers, securities, shares, bonds, deeds, bills of exchange, or any documents that represent money or title 	<ul style="list-style-type: none"> ✗ Personally carried, accompanied or checked in luggage/goods ✗ Radioactive or explosive goods, weapons, ammunition ✗ Cigarettes or tobacco products ✗ Relocatable/transportable buildings (not kit form or flat pack); ✗ Over dimensional loads ✗ Buses or coaches ✗ Aircraft, aircraft parts or components ✗ Cranes & hoists ✗ Any other described as excluded goods on Your Policy Schedule
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